

# TRANSPORTATION

## CITY & COUNTY OF HONOLULU

### **Access Aloha Travel**

Phone: (800) 480-1143 (V)

Provides accessible car rentals.

### **Alii Adaptive Equipment**

94-770 Kaaholo Street

Waipahu, HI 96797

Phone: (808) 676-3816 (V)

(808) 677-6317 (Fax)

E-mail: [albjoe@hotmail.com](mailto:albjoe@hotmail.com)

Provides adaptive equipment for vans, lifts and accessories. Provides accessible van rentals.

### **American Cancer Society**

**ATTN: Honolulu Unit**

**Angels on Wheels**

2370 Nuuanu Avenue

Honolulu, HI 96817

Phone: (808) 595-7544 (V)

(808) 595-7545 (Fax)

Provides volunteer-based transportation service restricted to cancer patients for medical treatments and appointments.

### **Charley's Taxi and Limousine**

680 Ala Moana Boulevard, Suite 303

Honolulu, HI 96813

Phone: (877) 531-2333 (V) (Toll Free)

(808) 533-1161 (Fax)

(808) 531-1333 (V) (Dispatch)

E-mail: [hvh@charleystaxi.com](mailto:hvh@charleystaxi.com)

Website: [www.charleystaxi.com](http://www.charleystaxi.com)

Provides door-to-door and curb-to-curb taxi service using cars and limousines for people on Oahu. Provides personalized door-to-car escort medicab service for people with special needs using specially trained drivers for trips to and from the doctors visit or pharmacy. There is a \$3.00 service fee in addition to the normal metered cab fare.

### **CNA Senior Transport LLC**

3311 Sierra Drive

Honolulu, HI 96816

Phone: (808) 358-8200 (V) (Cell)

(877) 735-9500 (V) (Toll Free)

(Dispatch & Reservations)

(808) 739-6798 (Fax)

E-mail: [Seniortrans@hawaii.rr.com](mailto:Seniortrans@hawaii.rr.com)

Website: [www.cnaseniortransport.com](http://www.cnaseniortransport.com)

Provides wheelchair accessible van rentals. Also provides the following services using accessible wheelchair vans: shuttle pickup service from locations such as airports and hotels, chauffeur service, curb-to-curb service, and door-to-door service. Drivers are certified nurses aides. Advance reservations recommended.

**Disability and Communication Access Board (DCAB)**

919 Ala Moana Boulevard, Room 101  
Honolulu, HI 96814

Phone: (808) 586-8121 (V/TTY)  
(808) 586-8129 (Fax)

E-mail: [dcab@doh.hawaii.gov](mailto:dcab@doh.hawaii.gov)

Website: [www.hawaii.gov/health/dcab/](http://www.hawaii.gov/health/dcab/)

Provides the "Hawaii Traveler Tips" for all islands with general information on accessibility and services for individuals with disabilities visiting Hawaii. The "Hawaii Traveler Tips" is posted on DCAB's website.

**Handi-Van Eligibility Center**

First Insurance Center Bldg.  
1100 Ward Ave., Suite 835  
Honolulu, HI 96814  
Phone: (808) 538-0033 (V)

Provides in-person eligibility Assessment to determine ADA paratransit eligibility to use the Handi-Van service.

**Malama Lima Handi-Trans, LLC**

P.O. Box 970324  
Waipahu, HI 96797  
Phone: (808) 226-0109 (V)  
(808) 685-3569 (Fax)

Provides wheelchair or stretcher transportation for individuals unable to utilize public transportation. Door-to-door service available. Specializing in hospital and nursing facility admissions and discharges.

**MAXI Mobility**

777 South Hotel Street, 2<sup>nd</sup> Floor  
Honolulu, HI 96813  
Phone: (808) 275-1207 (V)  
(808) 255-5241 (V) (Mobile)  
(808) 255-5241 (Fax)  
E-mail: [abbawc@hawaiiantel.net](mailto:abbawc@hawaiiantel.net)  
Website: [www.maximobility.com](http://www.maximobility.com)

Vehicular mobility specialists. Customizes and adapts vehicles for persons with disabilities.

**TheBus  
Fixed-Route Service**

811 Middle Street  
Honolulu, HI 96819  
Phone: (808) 848-4444 (V)  
(Bus Pass Office)  
(808) 848-5555 (V)  
(Route Information)  
848-4500 (V)  
(Customer Service)  
Website: [www.thebus.org](http://www.thebus.org)

Offers seniors and disability bus passes. Call for further information or visit the website.

**The Handi-Van  
Paratransit Services**

811 Middle Street, Building C  
Honolulu, HI 96819

Phone: (808) 456-5555 (V)  
(Reservations and Cancellations)  
(808) 454-5045 (TTY)  
(Customer Service)  
(808) 768-8300 (V) (Eligibility)  
(808) 768-4381 (V)  
(City Compliments & Complaints)  
(808) 454-5092 (Fax)

Website: [www.thebus.org](http://www.thebus.org)

Provides curb-to-curb transportation services, including weekends and holidays to persons with disabilities who meet eligibility requirements. Trip reservations must be made 24 hours in advance. Fare is \$2.00 per trip.

**Wheelers Accessible Van Rental of  
Hawaii**

Phone: (877) 735-6363 (V) (Toll Free)

Provides accessible van rentals.

**Wheelchair Getaways-Oahu**

Phone: (800) 480-1143 (V) (Toll Free)  
E-mail: [info@AccessAlohaTravel.com](mailto:info@AccessAlohaTravel.com)  
Website: [www.AccessAlohaTravel.com](http://www.AccessAlohaTravel.com)

Provides accessible van rentals through Access Aloha Travel on Oahu.

## COUNTY OF HAWAII

**County of Hawaii  
Department of Parks and Recreation  
Coordinated Services for the Elderly  
Lift-Van Services**

127 Kamana Street

Hilo, HI 96720

Phone: (808) 961-8777 (V)  
(24-hour advance notice required)  
(808) 961-8704 (Fax)

E-mail: [csehilo@co.hawaii.hi.us](mailto:csehilo@co.hawaii.hi.us)

Provides transportation and escort services to persons 60 years and older and to persons with disabilities for medical appointments and essential shopping needs.

**County of Hawaii  
Department of Parks and Recreation  
Coordinated Services for the Elderly  
Lift-Van Services**

81-951 Halekii Street

Kealahou, HI 96750

Phone: (808) 322-1812 (V)  
(24-hour advance notice required)

Provides transportation and escort services to persons 60 years and older and to persons with disabilities for medical appointments and essential shopping needs.

(808) 322-2635 (Fax)  
E-mail: [csekona@co.hawaii.hi.us](mailto:csekona@co.hawaii.hi.us)

**County of Hawaii  
Office of Information**

891 Ululani Street  
Hilo, HI 96720  
Phone: (808) 961-8361 (V)  
(808) 961-8223 (TTY)  
(808) 961-1521 (Fax)

Processes and issues parking placards and special license plates for eligible persons with mobility impairments. Placards or plates allow parking in designated stalls statewide. Call for medical eligibility criteria. Processes applications for special license plates. Disabled parking Office-Hilo, 101 Pauahi St. #8 Hilo, HI 96720, Phone (808) 961-8004.

**County of Hawaii  
West Hawaii Office of the Mayor**  
75-5706 Kuakini Highway, Suite 103  
Kailua-Kona, HI 96740  
Phone: (808) 329-5226 (V/TTY)  
(808) 326-5663 (Fax)

Processes and issues parking placard and special license plates for eligible persons with mobility impairments. Placards or plate allow parking in designated stalls statewide. Call for medical eligibility criteria.

**Hawaii Center for Independent Living  
(HCIL) - East Hawaii**  
400 Hualani Street, Suite 16-D  
Hilo, HI 96720  
Phone: (808) 935-3777 (V/TTY)  
(808) 961-6737 (Fax)  
E-mail: [cileh@interpac.net](mailto:cileh@interpac.net)  
Website: [www.hcil.org](http://www.hcil.org)

Has a lift-equipped van and provides supplemental transportation services for CIL clients on program related activities.

**Hele-On Bus**  
25 Aupuni Street  
Hilo, HI 96720  
Phone: (808) 961-8744 (V)  
(808) 961-8343 (TTY)  
(808) 961-8745 (Fax)  
E-mail: [heleonbus@interpac.net](mailto:heleonbus@interpac.net)

Provides island wide bus services. Lift-equipped buses available on all routes. Call for schedule information.

**Wheelchair Getaways-Hawaii**  
Phone: (800) 638-1912 (V) (Toll Free)  
Website: [www.wheelchairfetaways.com](http://www.wheelchairfetaways.com)

Provides accessible van rentals. Daily rates vary and are subject to change without notice.

## COUNTY OF KAUAI

### **Akita Enterprises, Ltd.**

3018-A Aukele Street

Lihue, HI 96766

Phone: (808) 245-5344 (V)  
(808) 245-3246 (Fax)

Provides transportation to special education students to and from public school. Other transportation outside of school pick-up hours (6:30 to 8:00 a.m. and 1:00 to 4:00 p.m.) is available upon request. Performs maintenance and repairs for accessible vehicles, including wheelchair lift mechanisms.

### **County of Kauai**

#### **Department of Finance**

#### **Driver Licensing Section**

4444 Rice Street, Suite A480

Lihue, HI 96766

Phone: (808) 241-6550 (V)  
(808) 241-6533 (Fax)

Processes and issues parking placards and special licenses plates for eligible persons with mobility impairments. Placards or plates allow parking in designated stalls statewide. Call for medical eligibility criteria and application form.

### **County of Kauai**

#### **Transportation Agency**

3220 Hoolako Street

Lihue, HI 96766

Phone: (808) 241-6410 (V)  
(808) 241-6417 (Fax)

Coordinates and provides public transit services throughout the island of Kauai, including both fixed route and paratransit services. Various community agencies can inquire about transportation.

### **Department of Health**

#### **Children with Special Health Needs Program**

3040 Umi Street

Lihue, HI 96766

Phone: (808) 241-3376 (V)  
(808) 241-3480 (Fax)

Provides air travel and ground transportation to Oahu for medical purposes. For client and families with children aged 0 to 21 years,

### **Hawaii Center for Independent Living (HCIL) – Kauai**

P.O. Box 3529

Lihue, HI 96766

Phone: (808) 245-4034 (V)  
(808) 245-7218 (Fax)

E-mail: [kcil@aloha.net](mailto:kcil@aloha.net)

Website: [www.hcil.org](http://www.hcil.org)

Provides contracted services with lift-equipped van and driver to agencies and entities by specific arrangement. Call to discuss specific transit and touring needs, rates and availability.

**Polynesian Adventure Tours, Inc.**

4031 Halau Street Bay #4

Lihue, HI 96766

Phone: (808) 246-0122 (V)  
(808) 632-0369 (Fax)Website: [www.polyad.com](http://www.polyad.com)

Conducts guided or unguided tours, and has lift-equipped tour vehicle. Destinations may be limited by extent of accessibility at scenic site. Tours available on all major islands.

**Wheelchair Getaways-Kauai**

Phone: (800) 638-1912 (V) (Toll Free)

Website: [www.wheelchairgetaways.com](http://www.wheelchairgetaways.com)

Provides accessible van rentals. Daily rates vary and are subject to change without notice.

## COUNTY OF MAUI

**Accessible Vans of Hawaii, Inc.**

296 Alamaha Street, Suite C

Kahului, HI 96753

Phone: (808) 871-7785 (V)  
(808) 871-7536 (Fax)

Has wheelchair accessible vans, lowered floor mini-vans with ramps or full-size vans with lifts for rent on a U-drive basis. The vans can be rented by the day, week, or month or sales of both new and used vans. Delivery available. Also serves the Big Island and Oahu.

**County of Maui****Department of Housing and Human Concerns****Senior Services Division, Escort**

401 Alakapa Place

Paia, HI 96779

Phone: (808) 270-7310 (V)  
(808) 270-8034 (Fax)

Provides escort services for the frail elderly population, including elderly persons with disabilities ages 60 years and older for those who have no other means of transportation. Services include transportation to doctors' offices, hospitals, grocery shopping, banks, pharmacies, etc.

**County of Maui****Department of Housing and Human Concerns****Senior Services Division, Escort**

P.O. Box 2098

Kaunakakai, HI 96748

Phone: (808) 533-5402 (V)  
(808) 553-8309 (Fax)

Provides escort services for the frail elderly population, including elderly persons with disabilities ages 60 years and older for those who have no other means of transportation. Services include transportation to doctor's offices, hospitals, grocery shopping, banks, pharmacies, etc. Arrangements can be made for wheelchair users on a case-by-case basis.

**County of Maui  
Department of Housing and Human  
Concerns**

**Lanai Senior Division, Escort  
Lanai Senior Center**

P.O. Box 630198  
Lanai City, HI 96763  
Phone: (808) 565-6282 (V)  
(808) 565-6974 (Fax)

Provides escort services for the frail elderly population, including elderly persons with disabilities ages 60 years and older for those who have no other means of transportation. Services include transportation to doctor's offices, hospitals, grocery shopping, banks, pharmacies, etc. Arrangements can be made for wheelchair users on a case-by-case basis.

**County of Maui Service Center  
Division of Motor Vehicles and  
Licensing**

70 E. Kaahumanu Avenue, A-17  
Kahului, HI 96732  
Phone: (808) 270-7363 (V)  
(808) 565-7878 (V) (Lanai Gym)  
(808) 553-0348 (V)  
(Molokai County Complex)  
(808) 270-7858 (Fax)

Processes and issues parking placards and special license plates for eligible person with mobility impairments. Placards or plates allow parking in designated stalls statewide. Call for medical eligibility criteria and application form.

**Kapalua Executive Transportation  
Service**

P.O. Box 11526  
30 Halawai Drive  
Lahaina, HI 96761  
Phone: (808) 669-2300 (V)  
(800) 833-2303 (V) (Toll Free)  
(808) 662-0900 (Fax)

Provides island-wide service, including island-wide tours and charters in wheelchair accessible vans. Services include transportation to the airport, hotels, the local community and hospitals on an island-wide basis. Fees are assessed for service.

**Maui County  
Department of Transportation  
Bus and Paratransit Service**

2145 Kaohu Street #102  
Wailuku, HI 96739  
Phone: (808) 270-7511 (V)  
E-mail: [public.transit@mauicounty.gov](mailto:public.transit@mauicounty.gov)  
Website: [www.co.maui.hi.us/bus](http://www.co.maui.hi.us/bus)

Administers the County bus and paratransit program.

**Maui Economic Opportunity, Inc.**

99 Mahalani Street  
Wailuku, HI 96793  
Phone: (808) 877-7651 (V) (Maui)  
(808) 871-2171 (Fax) (Maui)  
(808) 553-3216 (V) (Molokai)  
(808) 565-6665 (V) (Lanai)

Provides transportation to persons who are low-income, elderly, youth, preschoolers and persons with disabilities. Accessible buses with wheelchair lift available. Call for hours of operation and specific routes.

(808) 565-6665 (Fax) (Lanai)

**Wheelchair Getaways – Maui**

Phone: (800) 638-1912 (V) (Toll Free)

Website: [www.wheelchairgetaways.com](http://www.wheelchairgetaways.com)

Provides accessible van rentals. Daily rates vary and are subject to change without notice.